



Karuna

Policy regarding Inactive (Dormant) Accounts

Inactive (Dormant) Accounts

Clients Accounts where the client has not traded for last 6 (Six) months in NSE & BSE CM and NSE F&O, would be treated as Inactive (Dormant) accounts. To ensure complete security of Client Accounts and assets, M/s. Karuna Financial Services Pvt. Ltd. would be placing such accounts under temporary suspension. Once the account is under temporary suspension, the client would not be allowed to trade (place orders) either through online mode or by calling/visiting its service branch.

The trading activity of the client accounts shall be tracked and a client's account, where no trading is observed for a period of more than 6 (Six) months shall be categorized as inactive (dormant) and put under temporary suspension.

Reactivation of Client Accounts

Clients can get such accounts reactivated by placing request and submitting the documents mentioned below :

Documents required for Account Reactivation

1. Request letter of Dormant Reactivation Account.
2. Financial Proof - Latest Bank Statement (Min 3 months)

For any queries, the client can also contact to our Telephone at 033-30910815 or email us at info@karunagrroup.in

You can send the "documents required for Account Reactivation" to our Head Office at the following address :

Karuna Financial Services Pvt. Ltd.
207, C.R. Avenue, "Meridian Plaza",
3rd Floor, Kolkata - 700 006

For Karuna Financial Services Pvt. Ltd.

Amit Dobhi
Compliance Officer

KARUNA FINANCIAL SERVICES PVT. LTD.

Member : National Stock Exchange / Bombay Stock Exchange

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CIN No. U67120WB1994PTC065573

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